

Special arrangements for the clients in the flood affected areas

1. Claim representatives to deal with the claims:

(North Zone)

Mr. Muhammad Saeed (GM Claims) Email: m.saeed@ail.atlas.pk
Syed Asif Ali Shah (VP Claims) Email: asif.shah@ail.atlas.pk
Mr. Athar Maqsood Paracha (VP Claims) Email: athar.paracha@ail.atlas.pk

(South Zone)

Mr. Waqaruddin Rauf (Head of UW) Email: waqar.rauf@ail.atlas.pk
Mr. Moeen Nasir (AVP Claims) Email: moeen.nasir@ail.atlas.pk

(KPK Zone)

Sardar M. Asad (Branch Head Peshawar) Email: sardar.asad@ail.atlas.pk

2. Following documents are required to be enclosed with claim intimation:

- Policy / PMD No.
- Date of loss / incident.
- Estimated amount of loss.
- Location of loss.
- Contact details of the Insured.

3. Procedure to settle the claim on Fast-Track.

Upon receipt of the claim intimation a Government licensed surveyor will be appointed to conduct survey proceedings including assessment of the loss.

4. Claim settlement / payment

On receipt of the final survey report & claim documents, the claim will be settled immediately as per recommendations of the surveyor.

5. Grace period on renewal of policy / PMD:

15 days grace period for the renewal of existing policy / PMD, in flood affected areas shall be considered subject to receiving of application / request via email / letter.

6. Contact details for changes / endorsements in any existing Policy / PMD.

(North Zone)

Irtiza Kazmi (GM UW & Reinsurance) Email: irtiza.kazmi@ail.atlas.pk
Mr. Muhammad Shakil (AVP UW) Email: m.shakil@ail.atlas.pk

(South Zone)

Mr. Waqaruddin Rauf (Head of UW) Email: waqar.rauf@ail.atlas.pk
Mr. Muhammad Shams (AVP UW) Email: muhammad.shams@ail.atlas.pk

(KPK Zone)

Sardar M. Asad (Branch Head - Peshawar) Email: sardar.asad@ail.atlas.pk

7. Banks details for online premium / contribution payment:

Conventional:

Bank Name: Habib Bank Limited
Title of A/c. Atlas Insurance Limited
IBAN. Number. PK79HABB0001357901960801

Takaful:

Bank Name: Askari Bank Limited
Title of A/c. Atlas Insurance Limited Window Takaful Operation -PTF
IBAN. Number. PK26ASCM0007443570000311